Practical application of interRAI data in HCSS service planning and delivery from one Provider's perspective

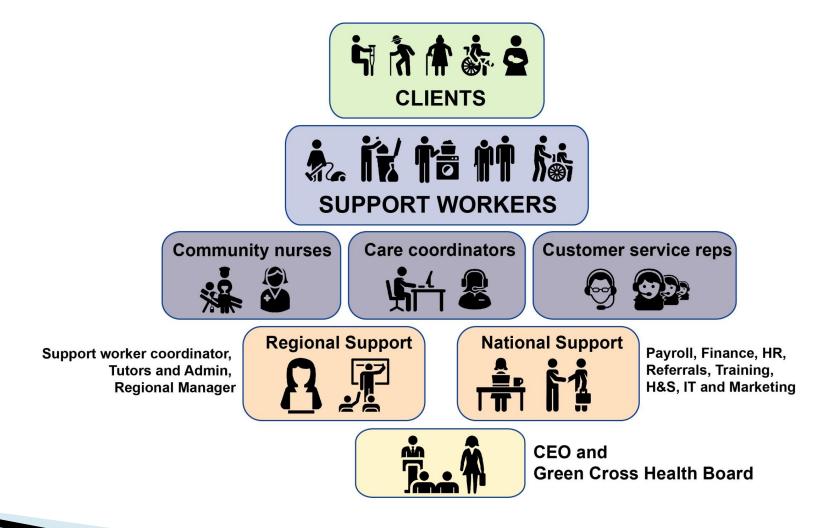
Sally Heppenstall Access Community Health 4 March 2020



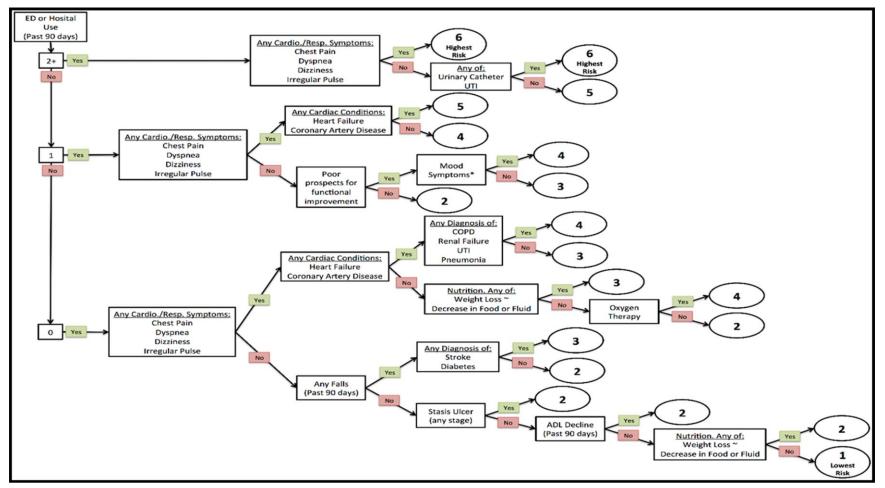
- Matching client needs with Support Workers competencies
- What HCSS could be doing if it was in the Service Spec
 - Evidence Based Practice DIVERT Scale and ED avoidance
- i-CARE interRAI Clinical Applications of Research Evidence (Waterloo)

Access Structure

interRAI data Smart rostering, knowing who our Clients and Support Workers are



DIVERT SCALE



DIVERT CARE

Reduced ED admission by 20%. Cost \$4 per day (\$500 over 7 months) Acknowledgement: Connie Schumacher, McMaster University. DIVERT-CARE Trial (2020)

| Nurse led self-management 15 weeks, 4 home visits, 4 follow up phone calls Focus: Symptom Recognition and Control | Vaccines - monitoring of vaccine status, advice on benefits | Medication Review, education and support with administration | Advance Care & Goal Planning |
|---|---|--|---|
| Client Oriented Care Record | SBAR Communication with Primary Care Providers | Inter-professional Team Case Rounds Weekly to support changing care needs | Helpline for clients needing assistance with self – management and problem solving |

Data

Advance Care Plan, Maori and Pacific, Trade off question, Living alone et al

| | | | 2019 |
|-------------------------------------|--------|---|-------|
| N1f - Infuenza Vaccine in LAST YEAR | | | CCDHB |
| - DIVERT Scale (1-6) | 1 of 6 | iN1a. Prevention - Influenza vaccine - 0. No | 56 |
| | | iN1a. Prevention - Influenza vaccine - 1. Yes | 178 |
| | 2 of 6 | iN1a. Prevention - Influenza vaccine - 0. No | 144 |
| | | iN1a. Prevention - Influenza vaccine - 1. Yes | 407 |
| | 3 of 6 | iN1a. Prevention - Influenza vaccine - 0. No | 84 |
| | | iN1a. Prevention - Influenza vaccine - 1. Yes | 268 |
| | 4 of 6 | iN1a. Prevention - Influenza vaccine - 0. No | 95 |
| | | iN1a. Prevention - Influenza vaccine - 1. Yes | 236 |
| | 5 of 6 | iN1a. Prevention - Influenza vaccine - 0. No | 50 |
| | | iN1a. Prevention - Influenza vaccine - 1. Yes | 162 |
| | 6 of 6 | iN1a. Prevention - Influenza vaccine - 0. No | 28 |
| | | iN1a. Prevention - Influenza vaccine - 1. Yes | 104 |

| | | | 2019 |
|---|--------|--|------|
| N1h - Pneumovax vaccine in Last 5 Years or after age 65 | | CCDHB | |
| DIVERT Scale (1-6) | 1 of 6 | iN1b. Prevention - Pneumovaxx vaccine - 0. No | 231 |
| | | iN1b. Prevention - Pneumovaxx vaccine - 1. Yes | 3 |
| | 2 of 6 | iN1b. Prevention - Pneumovaxx vaccine - 0. No | 540 |
| | | iN1b. Prevention - Pneumovaxx vaccine - 1. Yes | 11 |
| | 3 of 6 | iN1b. Prevention - Pneumovaxx vaccine - 0. No | 348 |
| | | iN1b. Prevention - Pneumovaxx vaccine - 1. Yes | 4 |
| | 4 of 6 | iN1b. Prevention - Pneumovaxx vaccine - 0. No | 313 |
| | | iN1b. Prevention - Pneumovaxx vaccine - 1. Yes | 18 |
| | 5 of 6 | iN1b. Prevention - Pneumovaxx vaccine - 0. No | 204 |
| | | iN1b. Prevention - Pneumovaxx vaccine - 1. Yes | 8 |
| | 6 of 6 | iN1b. Prevention - Pneumovaxx vaccine - 0. No | 130 |
| | | iN1b. Prevention - Pneumovaxx vaccine - 1. Yes | 2 |

Flu Vaccine

Pneumovax

Future Research



- DIVERT-CARE evaluation methodology
- Evaluation of other targeted and time bound interventions e.g. addressing carer stress
- How often to reassess home care clients (Ontario)
- Equity lens ethnicity and trade off question

iCARE

Research ideas

References

https://bdg.mcmaster.ca/diverttrial

Costa AP, Schumacher C, Jones A, et al. DIVERT-Collaboration Action Research and Evaluation (CARE) Trial Protocol: a multiprovincial pragmatic cluster randomised trial of cardiorespiratory management in home care. BMJ Open 2019;9:e030301. doi: 10.1136/bmjopen-2019-030301